



Important Note for all System Requirements: All minimum system requirements are based on a single-user environment (one computer accessing a local database). In a shared environment, ACT! by Sage is designed to work with up to 10 users and ACT! by Sage Premium is designed to work with more than 5 users. Recommended server system requirements are for environments of more than one user. Customer registration and activation are required to use ACT! by Sage Solutions. Your system must meet the minimum requirements to be eligible for technical support.

Compatibility: ACT! cannot be used in conjunction with ACT! Premium. ACT! Premium is only compatible with their respective same editions. **Add-on Solutions:** Visit www.actsolutions.com or check with your add-on product provider to determine compatibility.

**NUMBER 1 SELLING
CONTACT AND
CUSTOMER MANAGER**

ACT by Sage 2009 - System Requirements

Windows Versions	Windows XP (Service Pack 2)	Windows Server 2003 (Service Pack 2)	Windows Vista	Windows Server 2008
Windows Editions	Home * Professional ** Media Centre	Standard Enterprise Web Small Business Server	Home Basic * Home Premium ** Business ** Enterprise ** Ultimate **	Standard Web Enterprise
32- BIT	✓	✓	✓	✓
64- BIT		✓	✓	✓
Processor	1.8 GHz Pentium IV or equivalent			
RAM	1GB			
Disk Space	1GB			
CD Rom	✓			
Monitor	SVGA (800 x 600) or higher			
Additional Database Server Requirements	Network Interface Card (NIC)			
Works with	Microsoft Outlook® 2002, 2003, and 2007 (SP3 recommended for Outlook 2002/2003) Microsoft Outlook Express 6.0 SP2 Lotus Notes® 6.5, 7.0.2, and 8.0 Eudora® 5.2 Internet Mail SMTP/POP3 Microsoft Office 2002, 2003, and 2007 (SP3 recommended for Office 2002/2003) Microsoft Internet Explorer® 6.0 and 7.0 Adobe Reader® 6.0, 7.0, and 8.0 VMWare® Workstation 5.0, 5.5, and 6.0; VMWare Server 1.0.1			
Handheld Links	Palm OS 3.5-5.4, Palm Desktop 4.1 through 4.1.4E Pocket PC 2000, 2002, and Phone Edition (Windows CE 3.0) Windows Mobile® 2003 (Windows CE 4.0 and 4.20.0) Windows Mobile 2005, 5.0, 6.0, Windows Mobile Device Center v6.1			
Notes	* These operating systems limit the number of concurrent users to 5 ** These operating systems limit the number of concurrent users to 10 *** Sage recommends employing separate web and database servers for more than 25 users			

ACT by Sage Premium 2009 - System Requirements

Windows Versions	Windows XP (Service Pack 2)	Windows Server 2003 (Service Pack 2)	Windows Vista	Windows Server 2008
ACT! Premium 2009 Client Install - Windows Editions	Home * Professional ** Media Centre	Standard Enterprise Web Small Business Server	Home Basic * Home Premium ** Business ** Enterprise ** Ultimate **	Standard Web Enterprise
Web/Database Server Install - Microsoft SQL 2005 Express Edition *** - Windows Editions	Home * Professional ** Media Centre	Standard Enterprise Web Small Business Server	Home Basic * Home Premium ** Business ** Enterprise ** Ultimate **	Standard Web Enterprise
Web/Database Server Install - Microsoft SQL 2005 Standard Edition - Windows Editions		Standard Enterprise Web Small Business Server	Home Basic * Home Premium ** Business ** Enterprise ** Ultimate **	Standard Web Enterprise
32- BIT	✓	✓	✓	✓
64- BIT		✓	✓	✓
Processor	1.8 GHz Pentium IV or equivalent			
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Web Server Client Requirements	56K analog modem, Cable or DSL connection Windows 98 or later, Mac 10.4/10.5 with Safari 3.0 Browser Microsoft Internet Explorer 6.0/7.0 Internet and/or TCIP/IP connection Microsoft .NET Framework 2.0 Network connection to Web Server Network Interface Card (NIC)			

Handheld Links	Palm OS 3.5-5.4, Palm Desktop 4.1 through 4.1.4E Pocket PC 2000, 2002, and Phone Edition (Windows CE 3.0) Windows Mobile® 2003 (Windows CE 4.0 and 4.20.0) Windows Mobile 2005, 5.0, 6.0, Windows Mobile Device Center v6.1
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About ACT!

The number 1 selling contact and customer management solution for over 20 years, ACT! by Sage continues to bring the latest, most intuitive technology to businesses across the globe. ACT! solutions have more than 2.8 million individual users and 43,000 corporate customers in 25 countries, including individuals, small businesses, selling professionals, and corporate teams. Because ACT! solutions support an “anywhere” workforce with seamless online, offline, and mobile access solutions, they work for any business environment. With ACT!, you can achieve maximum productivity so you have time to focus your attention on business-critical activities, provide a better customer experience because you understand the intricate needs of your contacts, and make informed decisions to advance your business.

Sage is a leading supplier of business management software and services to 5.7 million customers worldwide. From small start-ups to larger organisations, we make it easier for companies to manage their business processes. Our purpose is to help our customers run their businesses more effectively, helping them to gain greater insight into their business activities and providing them with lasting benefits by automating their business processes.

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