



**Concentrix**  
a common centre

## Data Migration and Import Tools in Microsoft Dynamics CRM v4

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This table outlines some of the key differences between the Import Data Wizard and the Data Migration Manager in [Microsoft Dynamics CRM](#) version 4. The document is aimed at Microsoft Dynamics CRM project team members with either a technical or business interest in the solution. For a broader overview of the product, or for any other information about Microsoft Dynamics CRM, please [contact Concentrix](#).

Category	Import Data Wizard	Data Migration Manager
Which users can access the tool	Configurable with security roles	Only Microsoft Dynamics CRM administrators
Import data into custom entities and attributes	Yes	Yes
Number of source data files	One	Multiple
Import record assignment	Must assign all records to one user	Can assign records to multiple users
Detect duplicates during import	Yes	No
Set value of createdon attribute from the source data	No – the createdon date will match the time of the import	Yes
Select all data from single import for deletion	Yes	No
Automatically map source data to Microsoft Dynamics CRM fields	Yes, maps based on column headings in source data	No
Picklist mapping	Includes a user interface tool to match source data to picklists	Must create a data map of picklist values
Customise Microsoft Dynamics CRM with new entities and attributes on the fly based on imported data?	No	Yes
Transfer data during import	No	Yes, includes string and date functions such as split, substring, replace and concatenate
Email message notification upon import complete	Yes	No



## About Concentrix

Founded in 1999, Concentrix is a leading UK independent CRM specialist, providing quality business solutions to companies throughout the UK.

Concentrix implements [CRM software](#), systems and business solutions that are right for their customers' business requirements: matching their needs, goals and budget. Concentrix works across a wide variety of industry sectors with clients ranging from small companies with a handful of CRM system users, right up to household-name PLCs with hundreds of users on multiple sites.

Concentrix takes a 'product agnostic' approach to delivering CRM solutions to their clients. So, as well as Microsoft Dynamics CRM (which included [hosted Microsoft CRM](#) as well as on-premise deployment) Concentrix offers a range of other CRM software solutions including [Sage CRM](#), Sage [SalesLogix](#), and FrontRange's [GoldMine](#).

Concentrix is a Microsoft Gold Certified Partner, a fully Accredited Sage Business Partner and a FrontRange Premier Partner.

Concentrix is based in Mountsorrel, Leicestershire and has satellite offices in Bristol and in central London. For further information about the information provided within this document, or any other products or services provided by Concentrix, please [contact Concentrix](#).

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